

# Seminar on AIR PASSENGER RIGHTS

Hotel Bristol Stephanie, Brussels

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October 21, 2010

## Conference diner

Diner will start at 20.00 hours.

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October 22, 2010

## Programme

09.45 -10.00: Registration and coffee

10.00-10.05: **EAC welcomes the participants**

Prof. Dr. Rigas Doganis, Chairman of the EAC.

10.05-10.20: **Keynote Speech**

Mr. Daniel Calleja, European Commission, DG MOVE, Director Air Transport.

10.20-12.30: **Regulation 261/2004 – denied boarding, cancellation and delay**

**Panel discussion and time for questions**

**Moderator:** Mr. John Balfour, Clyde & Co LLP.

**Panel:** Ms. Flor Diaz Pulido, European Commission, DG MOVE.

Mr. Simon Evans, Air Transport Users Council, UK.

Mr. Mike Bowers, TUI Travel plc, Director of Political Affairs.

Ms. Cristina Domenici, Danish CAA.

Mr. Giles Pemberton, EASYJET, General Counsel and Company Secretary.

Mr. Erik van Goor, KLM, Corporate Legal Counsel.

Ms. Laura Pierallini, Studio Legal Pierallini, Rome.

Mr. Simon McNamara, Deputy Director General, ERA.

12.30-14.00: **Lunch**

14.00-15.45: **Package travel and financial protection**

**Panel discussion and time for questions**

**Moderator:** Prof. Dr. Pablo Mendes de Leon, Institute of Air and Space Law,  
University of Leiden.

**Panel:** Mr. Giuseppe Abbamonte, European Commission, DG JUSTICE.

Mr. Koen Vermeir, IACA, Director Aeropolitical and Industry Affairs.

**Mr. John Hanlon**, ELFAA, Secretary General.  
**Mr. Michel de Blust**, ECTAA-GEBTA, Secretary General.  
**Mr. Rupert Hopley**, EXPEDIA, General Counsel.  
**Ms. Sue Barham**, Barlow, Lyde & Gilbert.

**15.45-16.00: Refreshment break with coffee and tea**

**16.00-17.15: Fare transparency and website selling practices**

**Panel discussion and time for questions**

**Moderator:** Ms. Mia Wouters, LVP Law

**Panel:** European Commission, DG SANCO.

**Mr. Hans de Coninck**, Tourism expert, Belgian Consumers Association  
'Test-Achats'.

**Ms. Elizabeth Hichens**, BRITISH AIRWAYS, Aviation Lawyer.

**Dr. Georg Ruben Friedmann**, AIR BERLIN, Legal Counsel.

**17.15** Chairman's closing remarks

Closing reception